### Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

**University of Oxford**  
**University Offices**  
**Wellington Square**  
**Oxford OX1 2JD**

<table>
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<tr>
<th>Service user number</th>
<th>430475</th>
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<td>Reference</td>
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**Instruction to your bank or building society**

Please pay University of Oxford Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand this instruction may remain with University of Oxford and, if so, details will be passed electronically to my bank/building society.

**The Direct Debit Guarantee**

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date, or frequency of your Direct Debit, University of Oxford will notify you 10 working days in advance of your account being debited or, if you request, the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by University of Oxford or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when University of Oxford asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required.

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**General Information**

- Banks and building societies may not accept Direct Debit Instructions for some types of account.